STORSYNX
QUICK START MANUAL

STORSYNX

2024

PTI SECURITY SYSTEMS

ASSA ABLOY

STORSYNX

Quick Start Manual

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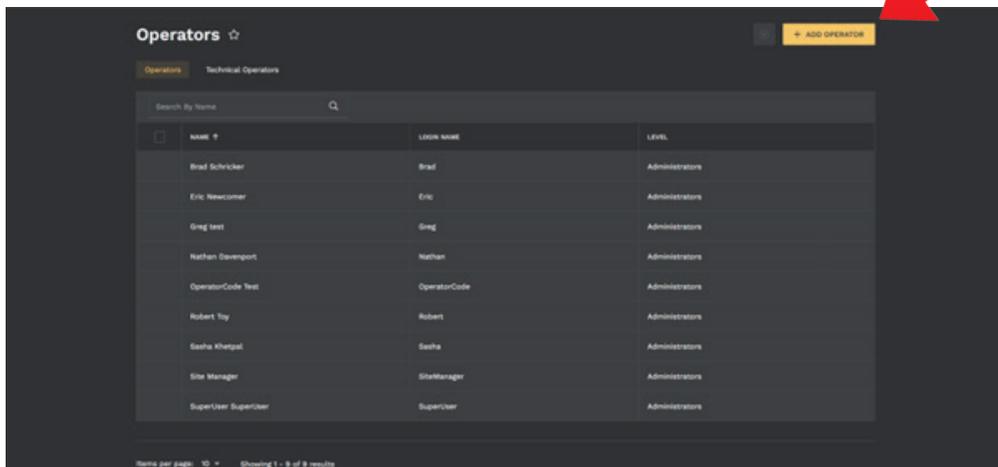Web: ptisecurity.com

Rev A – March 2024

INTRODUCTION

This document is intended to provide a high level overview of how to operate the PTI StorSynx mobile application. For additional information, please contact PTI Support.

CREATE AN OPERATOR IN STORLOGIX CLOUD

1 Click on the plus sign button *Add Operator*.

2 Enter login name, assign a security level, create a password, and confirm the password.

3 Fill out first and last name, display name and email address.

4 Assign the operator to one site or multiple sites.

LOGIN TO STORSYNX

1 Download StorSynx from the IOS App Store or Google Play Store.

2 Select the *Open* button in the app store to launch StorSynx on your mobile device.
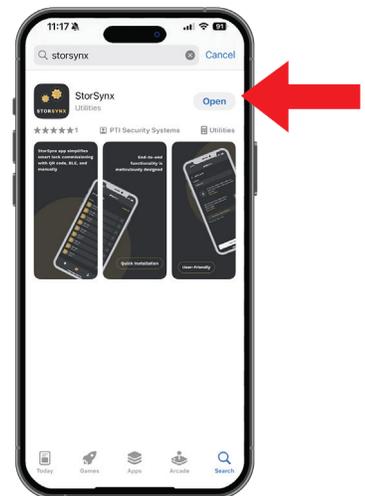
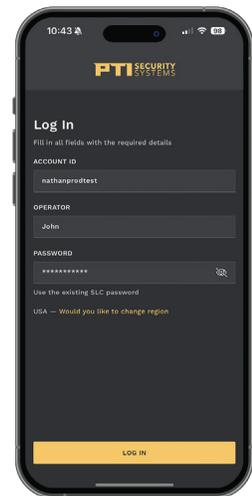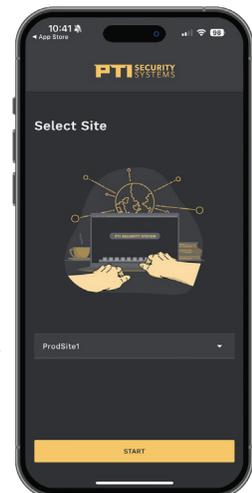**3** Log-in using the StorLogix Cloud operator credentials created in the steps above. Then enter the Account ID found in StorLogix Cloud under *Company Info*.
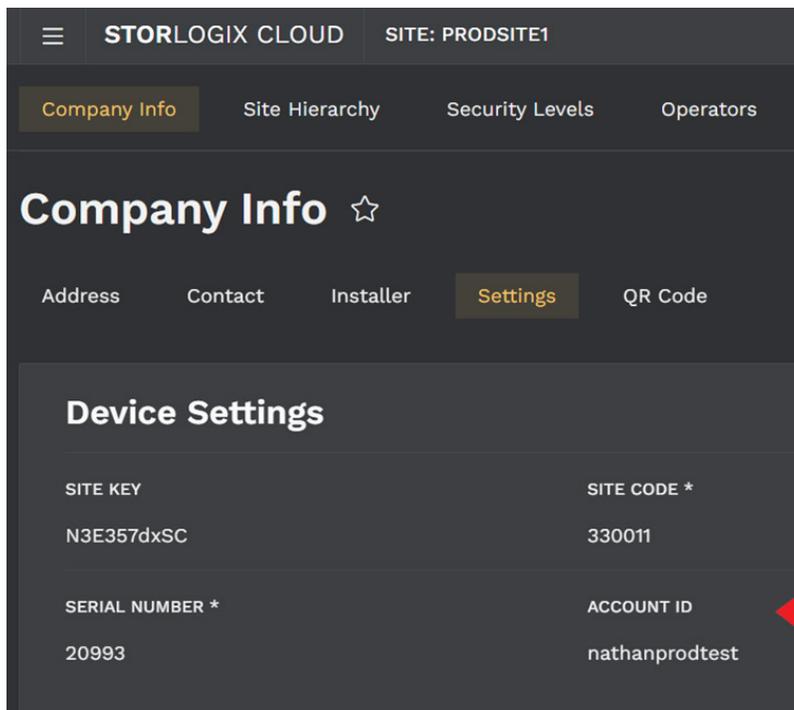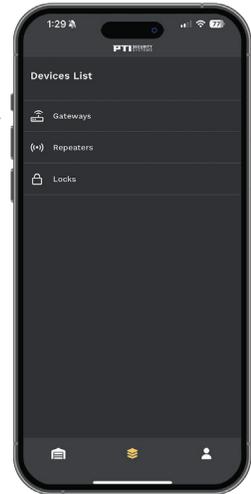

4 Select the site you want to perform commissioning for from the drop-down menu.

COMMISSION A GATEWAY

1 Navigate to the *Devices List* by pressing the center button. Then select *Gateways*.

2 Select the commissioned gateway from the list that appears.
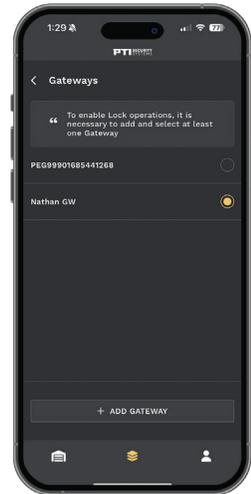
ASSIGNING A GATEWAY

1 Once the gateway has been added, navigate to the *Units* tab.

2 Press the **+** icon next to the unit that will be assigned to the commissioned lock.
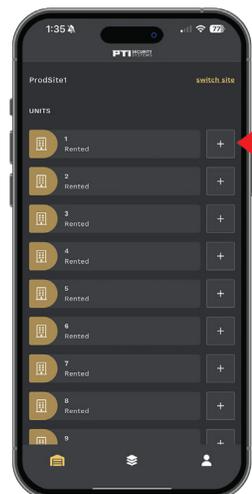
3 Press the physical button on the lock to wake it. This will assign the specific unit to the commissioned gateway.

Wake Up Button
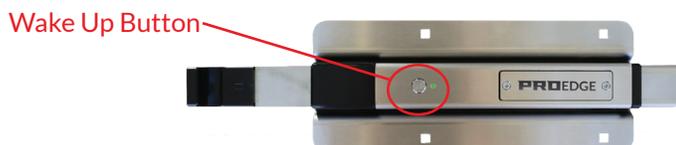
COMMISSION A LOCK WITH BLUETOOTH

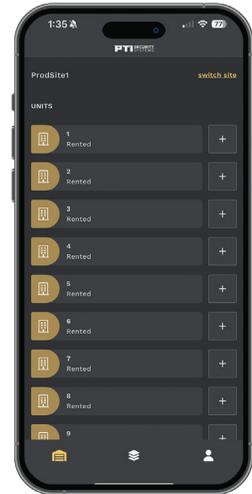**1** After assigning a gateway to the unit, you will be prompted to add a lock. Press the yellow *Click to Scan* button next to the Bluetooth icon.
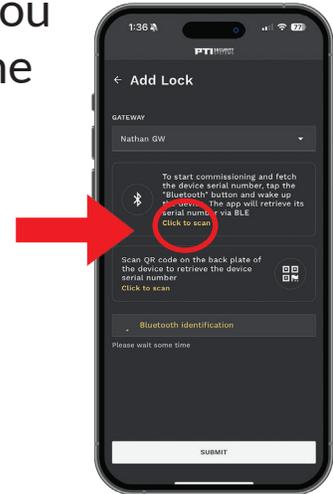
2 The serial number of the lock will automatically populate in the field below. Press *Submit* to complete the commissioning process.
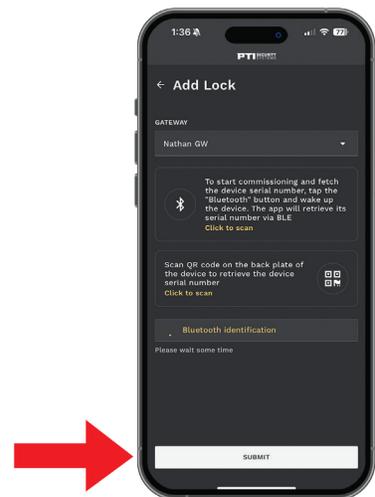
COMMISSION A LOCK WITH QR CODE

1 Press the yellow *Click to Scan* button next to the QR code icon.

2 Scan the QR code on the back plate of the lock.

QR Code

3 The serial number of the lock will populate in the field below. Press *Submit* to complete the commissioning process.

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SHAPING THE INDUSTRY SINCE 1979

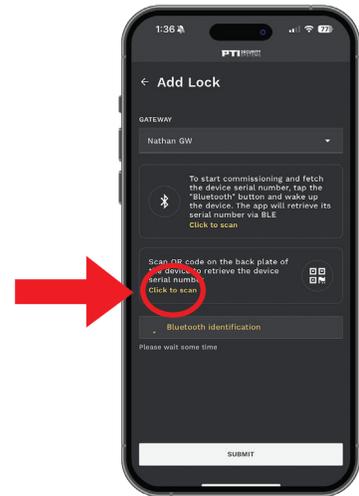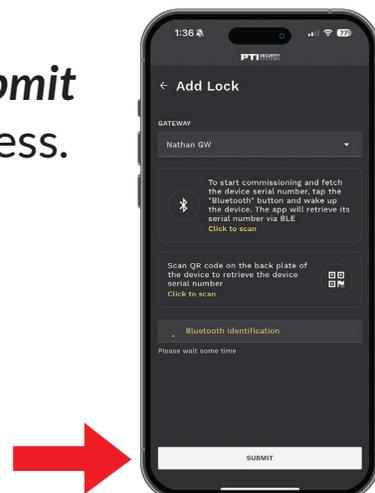With PTI Security Systems, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

Since 1979, PTI Security Systems™ has provided the self-storage industry with proven security and access control systems. Known for our complete and innovative solutions that deliver advanced and cost-effective security systems, self-storage owners and operators can efficiently manage their facility from anywhere, lower operating costs, and enhance the tenant experience.

For more information about PTI Security Systems, please contact a PTI representative or visit our website.

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