STOR**ID**
QUICK START MANUAL

STOR**ID**

2024

PTI SECURITY SYSTEMS

ASSA ABLOY

STORID

Quick Start Manual

Sales: +1.800.523.9504
Support: +1.866.240.7602
Web: ptisecurity.com

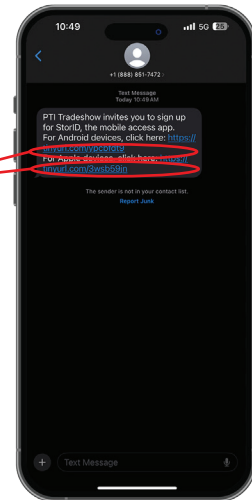**Rev A – April 2024**

INTRODUCTION

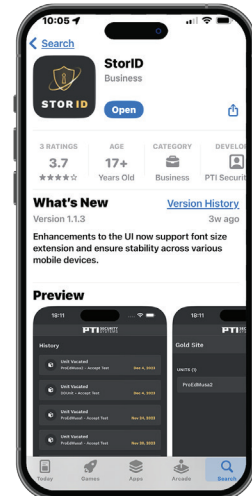This document is intended to provide a high level overview of how to operate the PTI StorID mobile application.

TENANT ENROLLMENT

1 Click on the enrollment link sent via SMS text message.
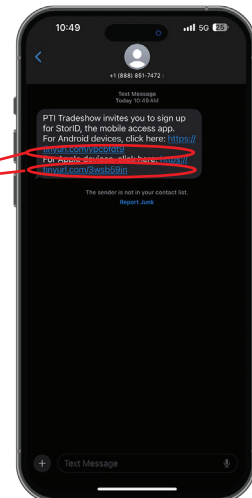
Enrollment Links

2 Download the StorID app from the Google Play or the App Store.

3 Click on the link sent to the mobile device to access the enrollment page.
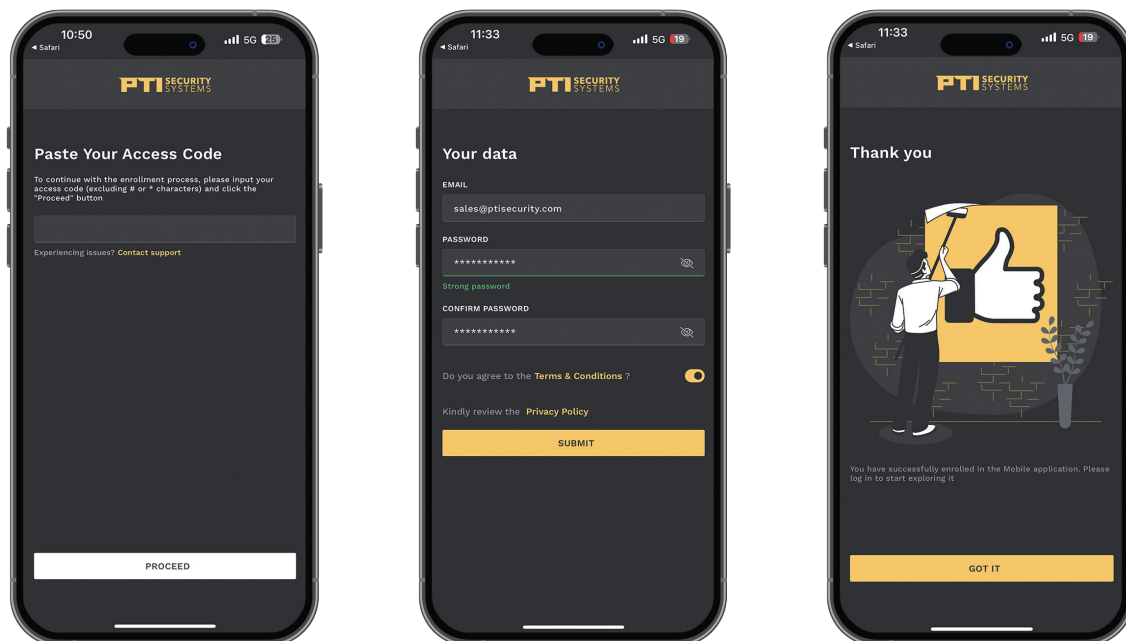
Enrollment Links

4 Open the app and type in the access code provided by the site operator along with your profile information.

After hitting **Submit**, a **Thank You** message will appear. Then click on the **Got It** button to continue into the app. The screen will then refresh and the home screen will appear.

Note: Profile information can be updated at any time by clicking on the Profile icon.

OPERATION
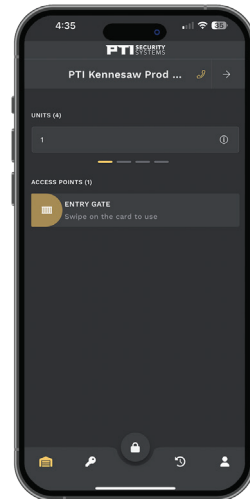### UNLOCKING PROEDGE

Note: Before attempting to unlock ProEdge, verifythat Bluetooth and GPS are enabled in your phone settings.
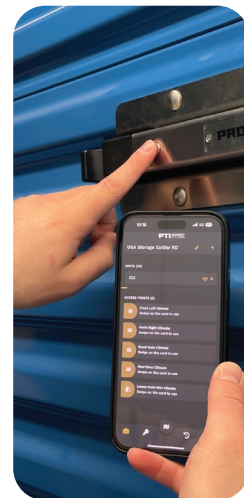
1 Once logged in with valid credentials, you will be directed to the StorID home page.
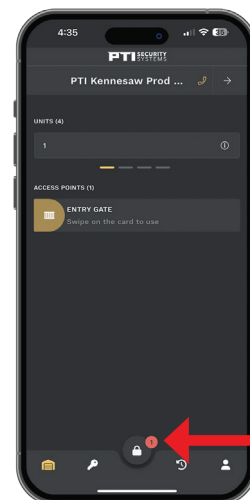
2 Press the button on the physical smart latch unit to wake it up.

Wake Up Button

3 Once ProEdge is awake and listening, a red notification icon will appear on the lock button in the center of the StorID home screen.
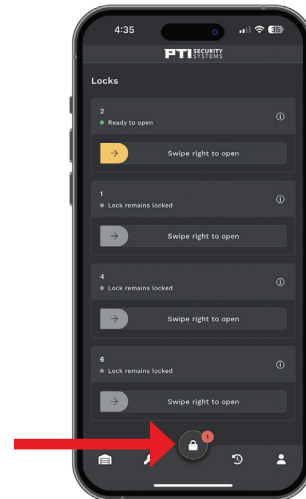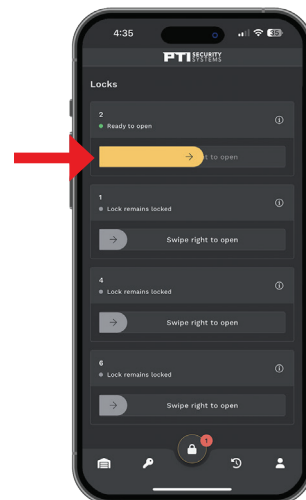
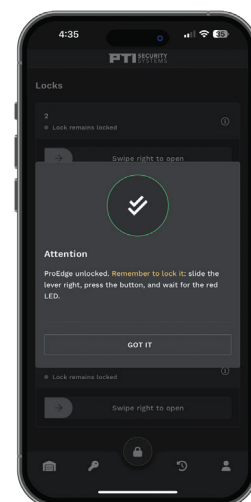**4** Click on the center lock button to view the list of locks assigned to you.

5 All available locks in the awake and listening state will appear with a gold arrow beneath the lock name. Swipe right to open.

6 A green check will appear when successfully unlocked. The button on the ProEdge door unit will also illuminate green and the lock can now be unlocked.

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With PTI Security Systems, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

Since 1979, PTI Security Systems™ has provided the self-storage industry with proven security and access control systems. Known for our complete and innovative solutions that deliver advanced and cost-effective security systems, self-storage owners and operators can efficiently manage their facility from anywhere, lower operating costs, and enhance the tenant experience.

For more information about PTI Security Systems, please contact a PTI representative or visit our website.

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