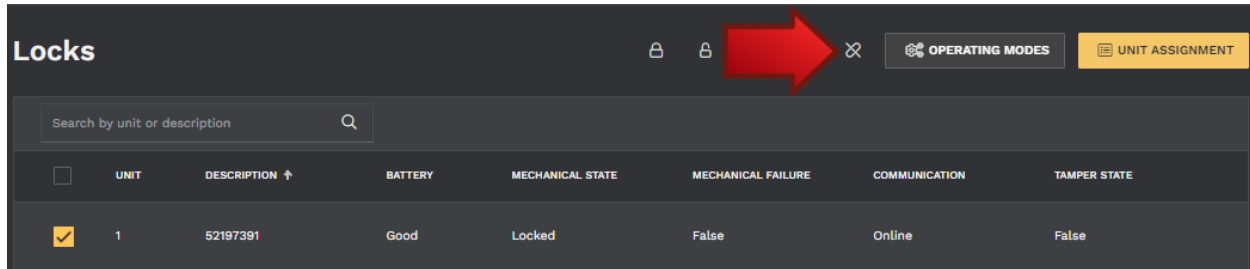


After checking all other DoorBoss devices, correcting the issues might come down to replacing the DoorBoss Lock. The following process is for installing the replacement lock.

1. Unlearn the Old DoorBoss Lock

Remove the defective Lock from the StorLogix Software by selecting the Lock and pressing the unlearn button.



2. Remove the Old DoorBoss Lock

At the storage unit, drill out the six rivets attaching the Lock to the door using a 1/8 inch drill bit. Be careful not to drill too far into the storage unit to prevent damage to the tenant's items.



3. Attach the New DoorBoss Lock
Using the same drilled holes from when the defective DoorBoss was attached. Rivet the new DoorBoss in its place.



4. Learn In the New DoorBoss Locks
Place the Transceiver covering that area of the Storage Site into Learn Mode, power up the DoorBoss Lock, and Press the Lock's Learn Button.



5. Returning to Normal Mode
Place the DoorBoss Transceiver back in service by pressing the "Learn Mode On" button in the software or waiting 15 minutes for the Transceiver to fall out of Learn Mode automatically, then assigning the Storage Unit to the new DoorBoss Lock.

