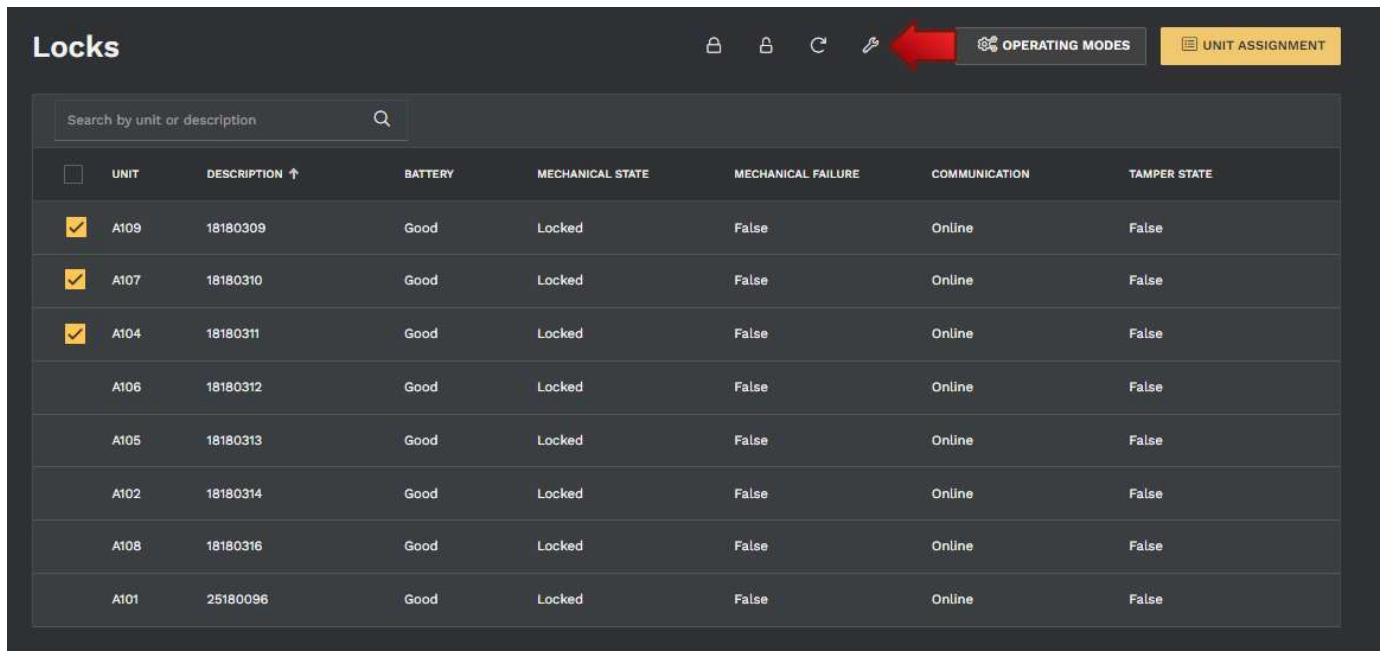


Service Mode

Service Mode allows site operators/managers to perform maintenance and test the device as needed. The most significant feature of Service Mode allows changing the DoorBoss Batteries without setting off the locks tamper alarm. Also, it grants the operator the ability to test the DoorBoss Locking Tab. When in Service Mode, an operator extends/retracts the DoorBoss piston by pressing the tamper switch in the lock. Instructions for Entering/Verifying/Exiting Service Mode are listed below.

❖ Entering Service Mode

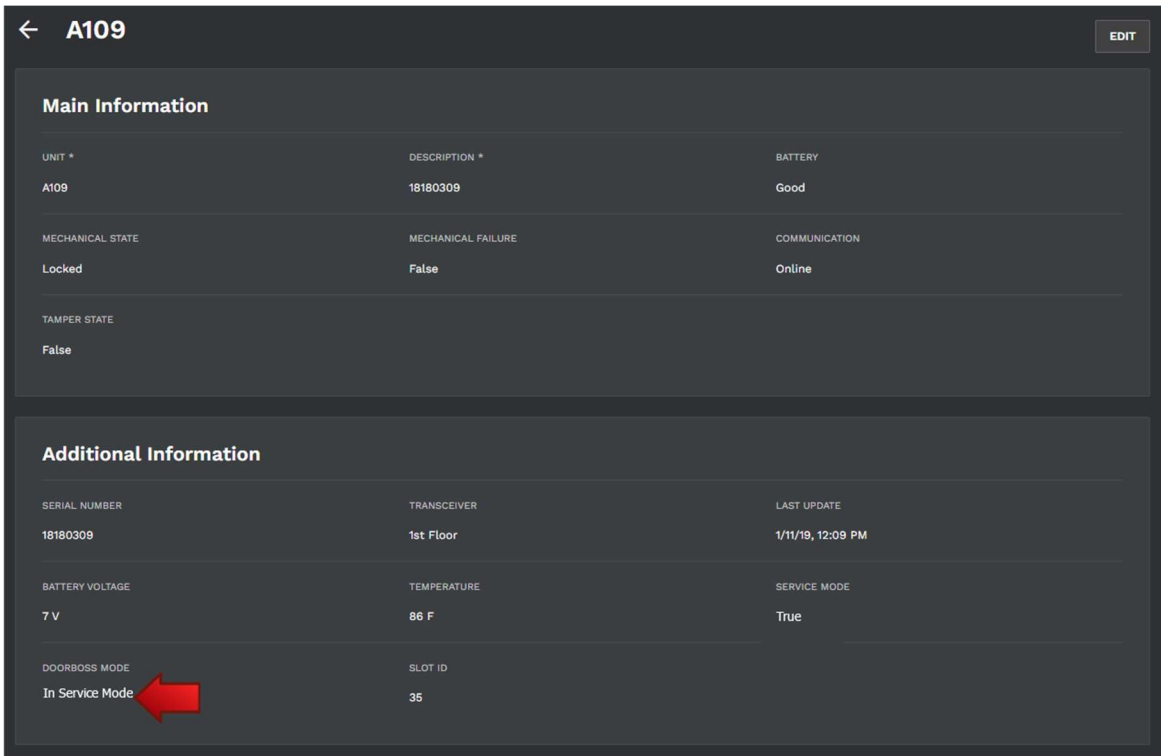
From the DoorBoss Locks Page, select the lock/locks, then press the "Service Mode" button.



<input type="checkbox"/>	UNIT	DESCRIPTION ↑	BATTERY	MECHANICAL STATE	MECHANICAL FAILURE	COMMUNICATION	TAMPER STATE
<input checked="" type="checkbox"/>	A109	18180309	Good	Locked	False	Online	False
<input checked="" type="checkbox"/>	A107	18180310	Good	Locked	False	Online	False
<input checked="" type="checkbox"/>	A104	18180311	Good	Locked	False	Online	False
<input type="checkbox"/>	A106	18180312	Good	Locked	False	Online	False
<input type="checkbox"/>	A105	18180313	Good	Locked	False	Online	False
<input type="checkbox"/>	A102	18180314	Good	Locked	False	Online	False
<input type="checkbox"/>	A108	18180316	Good	Locked	False	Online	False
<input type="checkbox"/>	A101	25180096	Good	Locked	False	Online	False

❖ Verifying Service Mode

To verify a selected DoorBoss Lock entered Service Mode, you have to view the lock's details page by clicking on the lock in question from the Locks page. Once on the details page, under "DoorBoss Mode," "In Service Mode" appears.



❖ Exiting Service Mode

From the DoorBoss Locks Page, select the lock/locks, then press the "Return to Normal Mode" button.

