

# END OF LIFE NOTICE

## DigiTech & Falcon 2000 with Falcon Base Unit

PTI Security Systems is committed to providing the highest quality access control solutions to our customers. The PTI process for product lifecycle management simplifies the portfolio and creates a more streamlined menu of solutions & products to solve any security need. This process also provides operational efficiencies for PTI and our Partners, helping us deliver on our commitment to improve the way we do business together.

PTI Security Systems is discontinuing the following solutions and all associated products. This decision is long overdue as many of the components in these products were discontinued several years ago and are obsolete by today's standards. While they served the industry well for several decades, they are both unable to support the technological demands of our industry today and amount to significant strain on resourcing to maintain/support. The following products will be discontinued in accordance with the timeline below:

### SUMMARY OF DISCONTINUED SOLUTIONS AND PRODUCTS:

- Falcon 2000 with Falcon Base Unit – Software and Hardware (All)
- DigiTech – Software and Hardware (All)

### TIMELINE OF DISCONTINUED SOLUTIONS AND PRODUCTS:

- May 28, 2021 – Last Time Buy Date (both Falcon 2000 & Base Unit and DigiTech)-(All)
- May 28, 2021 – End of Direct Support (both Falcon 2000 & Base Unit and DigiTech)-(All)
- May 28, 2021 – End of Partner Support (Falcon 2000 & Base Unit only)-(All)
- December 3, 2021 – End of Partner Support (DigiTech)-(All)

\* Refer to [PTI Solution and Product Lifecycle Process](#) at [ptisecurity.com](http://ptisecurity.com) for definitions and implications of "End of Sales" and "End of Life."

\*\* While supplies last. Stock is limited and subject to availability on the above solutions and associated products. Accordingly, RMA's with replacement units are also limited.

Customers are and will be encouraged to contact their local PTI Partners for assistance with maintaining or replacing DigiTech and Falcon 2000 & Base Unit systems. Trained partners may have inventory of discontinued solutions and products, while their supplies last.

Migration to the new solution and products as soon as possible is strongly encouraged.